

KINTU BHANDARI

User Experience Designer

kinturacca@gmail.com

kintu.design

Hyderabad, India

EXPERIENCE

User Experience Designer

EchoUser

San Francisco, CA
Sept 2018 - Oct 2019

Conducted heuristic analysis & user research to uncover & communicate problems in Cisco's e-commerce platform. Generated a new conceptual model & early wireframes

Facilitated diary study to understand how users use InfraWorks' (Autodesk) document management & collaboration features

Redesigned an internal portal belonging to a U.S. federal government agency to modernize and simplify the system, and reduce clicks

Iteration Group

San Francisco, CA
Aug 2017 - Aug 2018

Redesigned an enterprise water meter mgmt. software to help water utilities save time and increase efficiency in managing and analyzing water usage

Collaborated with engineers and stakeholders to build an easy-to-use, intuitive consumer-facing tool for home-buying in New York City

Redesigned an e-commerce website for a leading supplier of medical and industrial equipment to improve product findability and checkout process

Pro Bono Projects & Advising

San Francisco, CA
March 2017 - July 2017

Face in the Hole, Inequality Media, Amah Mutsun Land Trust, Brightwheel

Systems Plus

Mumbai, India
Dec 2012 - June 2015

IT Consultant (Governance, Risk & Compliance)

Helped FMCG clients in improving their IT processes and making them compliant to industry standards

EDUCATION

General Assembly

San Francisco, CA

UX Design Immersive

Jan 2017 - March 2017

University of Sheffield

Sheffield, UK

Masters (MS) in Info. Systems Mgmt.

Aug 2011 - Sept 2012

Mumbai University

Mumbai, India

Bachelor of Engineering (Info. Technology)

June 2007 - July 2011

SKILLS

Wireframing
Rapid Prototyping
Sketching
Mockups
Information Architecture
User Personas
User Research
Usability Testing
User Interface Design
Visual Design
Storyboarding
Affinity Mapping
Rapid Ideation
Product Strategy

TOOLS

Sketch
Figma
InVision
Adobe Illustrator
Adobe After Effects
Axure
Paper & Pen
HTML/CSS
Keynote